

# GLOBAL PROPERTY CONSULTANTS



Founded in London in 1896 this company, together with its New York-based affiliate, is one of the world's largest global property consultancies. Its global network encompasses 418 offices in 60 markets and its 15,000 employees handle in excess of £500 billion worth of commercial, agricultural and residential real estate annually.

Building long-term relationships with their clients allows them to provide personalised, clear and considered advice on all areas of property in all key markets – be it commercial or residential. Partnering with G3G allows this to happen seamlessly.



**INDUSTRY**

**PROFESSIONAL SERVICES**

**SOLUTION**

**PERSONAS 3 UPDATE**

## OPPORTUNITY

The organisation's SAP Personas solution was out of support and there was a business need to upgrade to Personas 3.0.

Personas 3.0 has more functionality available. The scripting language is javascript and this enables additional capability, using a modern language. Personas 3.0 is also now mobile enabled and screen flavours and scripting can be built for mobile phone and tablet devices.

## SOLUTION

Personas 2.0 has not been removed and can still be accessed. Although it would have been possible to roll out Personas 3.0 to individuals or to groups of users, rather than single cut-over to all users, this was not needed.

- Changes were made in development, unit tested and transported through the landscape.
- User Acceptance Testing was carried out in the Quality System, no additional training requirements were required for the users.
- The customer uses NWBC as the user interface, Personas 3.0 is fully compliant and compatible with this. It was possible to use both versions simultaneously which was useful for testing.

## OUTCOME

Personas 2.0 relies on Microsoft Silverlight being installed and rolled out, this is not required for Personas 3.0 which just runs within a browser. This proved to be an additional infrastructure benefit in rolling out to new users.

The final step was changing the NWBC menu to point to the Personas 3.0 flavours which completed a seamless transition.

Personas 3.0 is quicker and more responsive and is the platform for further development, process scripting and mobile roll out.